Get Fast Assistance



Text the City of Oakland



Find Information & Report Issues

Skip a phone call and use your mobile phone's text messaging service to quickly access information and report issues.

Simply text the word Hi to the city's smart texting number or send a message containing keywords relevant to your request, such as: MEETINGS, BALL, ASSOCIATION, EDUCATION, LYONS CLUB, POST CARD, CODE, POLICE, ROADS, or ANIMAL.

24/7 Texting Service

Smart texting technology identifies keywords texted in to provide immediate assistance. It can relay information back to you or guide you through a few steps to submit a report.

Get Started

Text **Hi** to the City of Oakland at:

2.685.9998

Save our number to your phone and text **HI** anytime you need it.

Get updates delivered directly to your phone

Additional service option

Sign up to receive city text alerts!

Text

OAKLAND to **91896**

What to Expect:

- After the initial keyword is sent to join the text message notification list, you will receive a confirmation message asking you to reply YES to verify opt-in.
- You may receive up to 6 text alert notifications a month. Notifications may include: Upcoming Events, Water Information, Meeting Dates, Weather Information, and Utility Bill Information.
- You can text **STOP** at any time to remove yourself from the notification list.

